



Coronavirus support for NFSP members



Call us on 01273 452324 for information and support.



Check the NFSP website each day for the latest news and guidance.



Join your local branch and/or regional NFSP WhatsApp groups for the latest info and advice.

Government support measures available to subpostmasters as of 26 March 2020 (1)

Scheme	What is available?	Which UK regions?	Who is eligible?	How can you access the scheme?
Coronavirus Job Retention Scheme	<p>HMRC will reimburse 80% of your staff's pay (up to a cap of £2,500 per month) if their services are not required during the coronavirus crisis</p> <p>SUBJECT TO CORRECT ADHERENCE TO THE SCHEME PROTOCOLS (see 'How can you access the scheme?')</p>	UK-wide	All subpostmasters with employees	<p>You must designate relevant staff as 'furloughed workers' in order to access the scheme.</p> <p>You should call the NFSP on 01273 452324 (option 1) or professional advice and support from our business partner HR:4UK.</p> <p>HR:4UK will provide resources such as templated letters and agreements for you to use for furloughed workers.</p>
Sick pay support	You can reclaim Statutory Sick Pay (SSP) paid for staff sickness absence due to the coronavirus, covering up to two weeks' SSP per eligible employee. This is available from day 1 of the sickness period.	UK-wide	Subpostmasters with fewer than 250 employees as of 28 February 2020.	<p>Employees need to apply for an isolation note, which is available on NHS website HERE</p> <p>NFSP members can call us on 01273 452324 (option 1) for professional advice from NFSP business partner HR:4UK on reclaiming SSP.</p>



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Government support measures available to subpostmasters as of 26 March 2020 (2)

Scheme	What is available?	Which UK regions?	Who is eligible?	How can you access the scheme?
Retail and hospitality grant schemes	Grant funding of £25,000	England	Subpostmasters with property that has a rateable value between £15,001 and £51,000	<p>No action is currently required from you.</p> <p>Your local authority will write to you if you are eligible.</p> <p>For further information or advice contact the NFSP on 01273 452324 (option 2).</p>
		Scotland	Subpostmasters with property that has a rateable value between £18,001 and £51,000	
		Wales	Subpostmasters with property that has a rateable value between £12,001 and £51,001	
		Northern Ireland	Subpostmasters with property that has a rateable value between £15,001 and £51,000	
Small business grant schemes	Grant funding of £10,000	England	Subpostmasters with a rateable value of up to £15,000	<p>No action is currently required from you.</p> <p>Your local authority will write to you if you are eligible.</p> <p>For further information or advice contact the NFSP on 01273 452324 (option 2).</p>
		Scotland	Subpostmasters with a rateable value of up to £18,000	
		Wales	Subpostmasters with a rateable value of up to £12,000	
		Northern Ireland	Subpostmasters with a NAV (Net Asset Value) up to £15,000	<p>Automatic payments will be made for subpostmasters currently paying business rates via direct debit.</p> <p>If you don't currently pay business rates via direct debit, you can apply for the small business grant HERE</p>



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Government support measures available to subpostmasters as of 26 March 2020 (3)

Scheme	What is available?	Which UK regions?	Who is eligible?	How can you access the scheme?
Business rates holidays	No business rates to pay for the 2020 to 2021 tax year.	England Scotland Wales	All subpostmasters	<p>No action is currently required from you.</p> <p>This will automatically apply to your next council tax bill in April 2020.</p> <p>Make sure you cancel any direct debits you use to pay business rates.</p> <p>For further information or advice contact the NFSP on 01273 452324 (option 2).</p>
	No business rates to pay in April, May, June 2020.	Northern Ireland	All subpostmasters	We are awaiting guidance on this.
Scotland rate relief	1.6% rates relief for all properties, effectively freezing the poundage rate next year.	Scotland	All subpostmasters	<p>We are awaiting confirmation of this.</p> <p>The Scottish Government are currently working with Scotland's 32 Councils to make sure this relief is administered in the most effective way.</p>
Coronavirus Business Interruption Loan Scheme	<p>Access to loans, overdrafts, invoice finance and asset finance of up to £5 million and for up to six years.</p> <p>Government will cover the first 12 months of interest payments.</p>	UK-wide	This is at the discretion of the British Business Bank's 40+ accredited lenders - through which the scheme is available.	<p>Currently open for applications. To access the scheme, visit https://visit.british-business-bank.co.uk</p> <p>For further information or advice contact the NFSP on 01273 452324 (option 2).</p>



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Government support measures available to subpostmasters as of 26 March 2020 (4)

Scheme	What is available?	Which UK regions?	Who is eligible?	How can you access the scheme?
Deferral of VAT	VAT payments will be deferred for three months (applies from 20 March 2020 to 30 June 2020).	UK-wide	All subpostmasters	<p>No action currently required from you.</p> <p>You will not need to make a VAT payment during this period.</p> <p>You will be given until the end of the 2020 to 2021 tax year to pay any liabilities that have accumulated during the deferral period.</p> <p>VAT refunds and reclaims will be paid by the government as normal.</p> <p>For further information or advice contact the NFSP on 01273 452324 (option 2).</p>
Deferral of Income Tax payments	Income Tax payments due in July 2020 under the Self-Assessment system will be deferred to January 2021.	UK-wide	All subpostmasters	<p>No action currently required from you.</p> <p>No penalties or interest for late payment will be charged in the deferral period.</p>
Time to Pay	Subpostmasters in financial distress can receive support with their tax affairs.	UK-wide	Subpostmasters who pay tax to the UK government and have outstanding tax liabilities.	<p>If you have missed a tax payment or you might miss your next payment due to the coronavirus, you should call HMRC's dedicated helpline on 0800 0159 559</p> <p>For further information or advice contact the NFSP on 01273 452324 (option 2).</p>